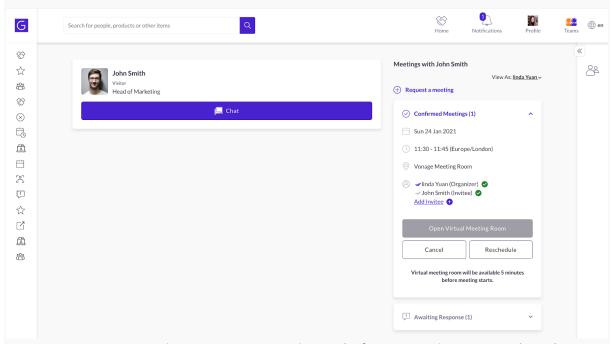
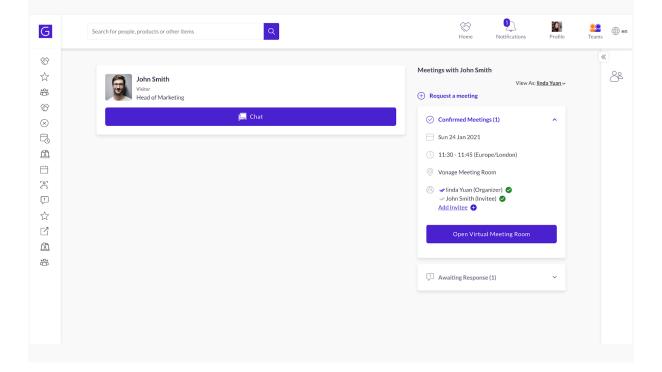
The user's journey with Vonage:

The process of booking a meeting powered by Vonage is the same as those powered by Whereby.

1. Request a meeting and if confirmed by the other party, you'll see a grey button 'Open Virtual Meeting Room':

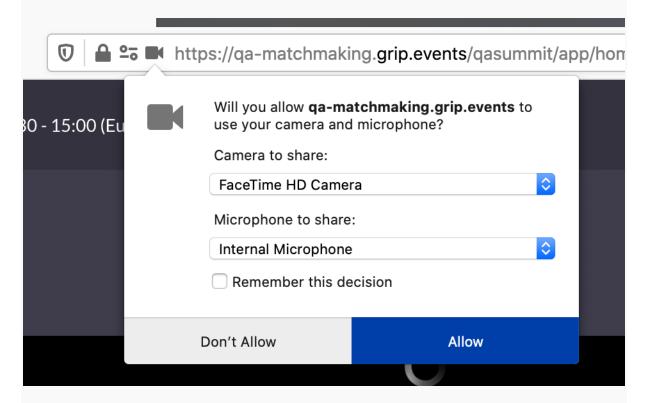


2. You can enter a meeting room up to 5 minutes before a meeting starts, when the 'Open Virtual Meeting Room' button is no longer grey.



3. Browser permissions to use the camera and microphone

At the first launch of the virtual meeting room, your browser will ask you to allow Grip Networking Platform access to your microphone and camera. If by mistake you chose the block option and your camera or microphone doesn't work, you can always click on the camera icon displayed in the browser access bar and change your permissions

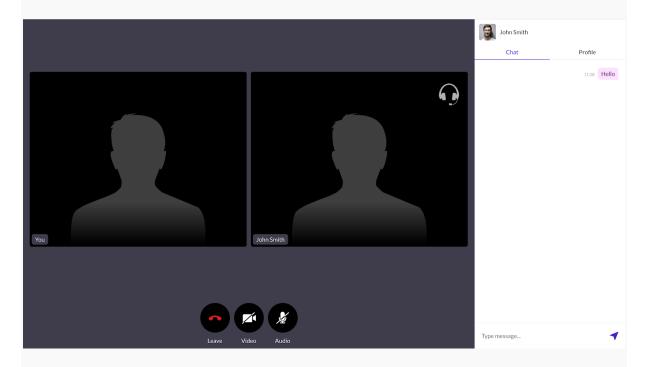


You can always change your camera & microphone permissions directly in your browser settings. You will find detailed instructions specific to your browser in a respective article below:

- Google Chrome
- <u>Safari</u>
- Firefox
- Microsoft Edge

View from inside the meeting room:

1-1 view



Multi-user view (of up to 50 people)

